

# FAVOUR KELVIN

## Technical Writer & Documentation Architect

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Technical writer building scalable documentation using docs-as-code, information architecture, CI/CD automation, and AI to improve content workflows.

### WORK HISTORY

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#### Orbital

April 2025 – December 2025

Technical Writer & Knowledge Manager // Full-time // London, UK // Hybrid  
Role ended due to company-wide layoffs.

- Took full ownership of a broken documentation system as the sole technical writer, redesigning the ReadMe site and unifying 3 separate products into one docs site.
- Migrated 40+ API endpoints from Postman into ReadMe, replacing a fragmented two-platform setup with a single source of truth.
- Created 75+ new knowledge base pages for the client portal, defining the information architecture and topic structure for merchants and integration partners.
- Built onboarding checklists and task-based flows using ReadMe Recipes so merchants could follow complete payment integration workflows instead of jumping between disconnected pages.
- Set up CI/CD pipelines with automated linters, format checks, link checks, and spell checks. Configured GitHub Actions to sync the OpenAPI spec with ReadMe, automatically regenerating API reference documentation whenever the spec changed.
- Created markdown instruction files for Claude (skills.md, agents.md, prompts.md) and connected MCP servers to give AI assistants direct access to the documentation.
- Built content pipelines for internal contributors and tracked documentation performance using ReadMe and Google Analytics to prioritise content and identify where users were getting stuck.
- Collaborated with integration, product, support, and marketing teams to act on merchant feedback, test APIs against live environments, and close documentation gaps.

#### Contract Technical Writer

May 2024 – December 2024

GenLayer · ZenRows // Contract // Remote

- Migrated GenLayer's documentation from a paid platform to Nextra, a Next.js-based open source framework, saving an estimated £800+ annually.
- Set up a docs-as-code workflow using Git and Nextra with CI/CD pipelines for version control, pull request reviews, automated checks, and publishing.
- Converted the company's whitepaper into developer-friendly documentation, authoring 50+ pages for the first version of the docs.
- Collaborated with the product team to write in-app error messaging and UI copy for GenLayer Studio.
- Wrote technical blog content on web scraping for ZenRows, covering practical developer use cases.

#### Calimero

March 2023 – May 2024

Technical Writer // Full-time // Zagreb, Croatia // Remote

- Owned the documentation for a Web3 company in the NEAR ecosystem through a major product pivot. Maintained and updated content in Docusaurus, filling missing gaps and empty pages.
- Documented new product features as they shipped, working with engineering to keep docs in pace with development.
- Created Zendesk articles for support and built technical diagrams using Draw.io.

#### Bacalhau / Protocol Labs

December 2022 – March 2023

Technical Writer // Contract // Seattle, WA // Remote

- Applied the Diátaxis framework to structure documentation across tutorials, how-to guides, conceptual docs, API references, and specifications in Docusaurus.
- Designed and built a developer onboarding journey with practical examples, reducing friction for new users.
- Delivered the complete documentation for the Bacalhau v1 release that played a direct role in the company's acquisition by Expanso.

#### Mindee

November 2021 – August 2022

Technical Writer // Full-time // Paris, France // Remote

- Resolved 25+ documentation issues via GitHub Issues in the first month, reorganising structure and improving usability.
- Migrated SDK documentation from scattered private GitHub repos into the main documentation site, creating a unified developer reference.
- Tested APIs against the live ReadMe interface to validate parameter and schema information before publishing.
- Authored product blogs and ran the company newsletter. Monitored performance using Google Analytics, ReadMe analytics, and Hotjar.

#### Freelance Technical Writer

February 2021 – December 2022

GlueOps · Coupler.io · PeeringDB · Extrimian // Freelance // Remote

- Centralised scattered GitHub information into a unified Docusaurus site for GlueOps, documenting deployment processes across Docker Hub, GCP, GitHub, AWS, Azure, Terraform, and Quay.
- Wrote technical articles and developer-focused content for Coupler.io on a freelance basis.
- Conducted user analysis for PeeringDB to determine documentation needs and developed content structure and templates.
- Developed Extrimian's first official technical documentation on blockchain technology.

## CORE COMPETENCIES

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**Documentation Architecture:** Information Architecture, Content Governance, Diátaxis Framework, Style Guidelines, Docs-as-Code Workflows, Single Source of Truth, Content Auditing, Documentation Roadmaps, Content Pipelines

**Developer Experience:** API References, SDK Guides, Getting Started Guides, Release Notes, Code Samples, ReadMe Recipes, Onboarding Paths, OpenAPI Specs

**AI and Automation:** Claude, Claude Code, ChatGPT, Gemini, MCP Servers, skills.md, AI-Assisted Authoring, Prompt Engineering

**Platforms:** ReadMe, Docusaurus, Mintlify, Nextra, Next.js, Hugo, Confluence, Zendesk, Notion, Substack

**Developer Tools:** REST APIs, Postman, Swagger/OpenAPI, cURL, Git, GitHub, GitLab, CI/CD, GitHub Actions, Markdown, HTML/CSS, Python, JavaScript, TypeScript, Jira

**Diagramming:** Draw.io, Lucidchart, Miro

**Domains:** Fintech, DeFi, Web3, Blockchain, Distributed Systems, AI/ML, Developer Tooling, Cloud Infrastructure, Open Source

**Process:** Agile/Scrum, Kanban, Documentation Lifecycle, Cross-Functional Collaboration, Google Analytics, Hotjar, ReadMe Analytics, Automated Testing

## OPEN SOURCE CONTRIBUTIONS

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- TON ORG (2025) — Converted LaTeX whitepapers into web-native documentation using Mintlify. Built TypeScript schema tooling and Python scripts to auto-populate implementation references for the TVM specification project.
- Mautic, Team Education Lead (2021 to Present) — Led a team creating the Mautic user guide. Developed content strategy and recommended documentation priorities.
- Google Season of Docs, Mautic (2020) — Developed API and reference documentation using ReadMe. Authored user guides and tutorials for the Mautic Knowledgebase.
- Google Summer of Code, Sugar Labs (2019) — Implemented CI/CD with Travis CI, boosting app performance by 90%. Developed code and unit tests.
- Google Code-In, Sugar Labs (2019) — Early open source contribution through Google's mentorship programme.

## EDUCATION

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**BSc Microbiology** | 2015 to 2019